

# User Manual

# G5

# Outdoor & Multi-Biometric Access Control Terminal

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Thank you for choosing our product. Please read the instructions carefully before operation. Follow these instructions to ensure that the product is functioning properly. The images shown in this manual are for illustrative purposes only.



For further details, please visit our Company's website <u>www.zkteco.com</u>.

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If there is any issue related to the product, please contact us.

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# About the Company

ZKTeco is one of the world's largest manufacturer of RFID and Biometric (Fingerprint, Facial, Finger-vein) readers. Product offerings include Access Control readers and panels, Near & Far-range Facial Recognition Cameras, Elevator/floor access controllers, Turnstiles, License Plate Recognition (LPR) gate controllers and Consumer products including battery-operated fingerprint and face-reader Door Locks. Our security solutions are multi-lingual and localized in over 18 different languages. At the ZKTeco state-of-the-art 700,000 square foot ISO9001-certified manufacturing facility, we control manufacturing, product design, component assembly, and logistics/shipping, all under one roof.

The founders of ZKTeco have been determined for independent research and development of biometric verification procedures and the productization of biometric verification SDK, which was initially widely applied in PC security and identity authentication fields. With the continuous enhancement of the development and plenty of market applications, the team has gradually constructed an identity authentication ecosystem and smart security ecosystem, which are based on biometric verification techniques. With years of experience in the industrialization of biometric verifications, ZKTeco was officially established in 2007 and now has been one of the globally leading enterprises in the biometric verification industry owning various patents and being selected as the National High-tech Enterprise for 6 consecutive years. Its products are protected by intellectual property rights.

## About the Manual

This manual introduces the operations of G5 Outdoor & Multi-Biometric Access Control Terminal.

All figures displayed are for illustration purposes only. Figures in this manual may not be exactly consistent with the actual products.

# **Document Conventions**

Conventions used in this manual are listed below:

#### **GUI** Conventions

	For Software
Convention	Description
Bold font	Used to identify software interface names OK, Confirm, Cancel
>	Multi-level menus are separated by these brackets. For example, File > Create > Folder.
	For Device
Convention	Description
<>	Button or key names for devices. For example, press <ok></ok>
[]	Window names, menu items, data table, and field names are inside square brackets. For example, pop up the [New User] window
/	Multi-level menus are separated by forwarding slashes. For example, [File/Create/Folder].

## Symbols

Convention	Description
	This implies about the notice or pays attention to, in the manual
Ŷ	The general information which helps in performing the operations faster
*	The information which is significant
٢	Care taken to avoid danger or mistakes
	The statement or event that warns of something or that serves as a cautionary example.

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# 1 <u>Overview</u>

G5 is an outdoor & multi-biometric access control terminal that features ZKTeco's innovative Enhanced Visible Light Facial Recognition and QR Code Scanning technology. The device with the latest technologies can automatically perform recognition at a distance from 0.5m to 3m when a face is detected to deliver higher recognition quality in speed and accuracy than the near-infrared facial recognition technology. With the applied Deep Learning algorithm, pose angle tolerance, and anti-spoof function have been greatly enhanced against various environmental conditions and different types of spoofing attacks.

The G5 comes standard with a B133 card module that supports identification ID and IC cards. The G5 also perfectly supports Elatec card modules and can support 125 kHz/134.2 kHz/13.56 MHz RFID cards without replacing the card module.

If the above-mentioned function cannot meet customers' needs, we can provide an EDK embedded development kit and adjustment tools. Based on our robust and stable platform, the client's R&D team can quickly develop, integrate, and debug the entire embedded system for better scalability.

# 2 Instructions for Use

# 2.1 Standing Position, Facial Expression and Standing Posture

#### **Recommended Distance**



The distance between the device and the user (whose height is within 1.55m to 1.85m) is recommended to be 1.5m. Users may slightly move forward and backward to improve the quality of the captured facial images.

#### **Recommended Facial Expressions**



**Recommended Standing Postures** 



**Note:** During enrolment and verification, please remain natural facial expression and standing posture.

# 2.2 Finger Placement

- Recommended fingers: Index, middle, or ring fingers.
- Avoid using the thumb or pinky, as they are difficult to accurately tap onto the fingerprint reader.



**Note:** Please use the correct method when pressing your fingers onto the fingerprint reader for registration and identification.

# 2.3 Face Enrollment

During enrollment, try to adjust your face in the center of the device screen. Please face the camera and stay still. The device screen is shown below:



Please align your face within the designated area

# 2.4 Standby Interface

After connecting the power supply, the Device displays the following standby interface.



# Notes:

- 1. Tap on <sup>(C)</sup> the button to enter the personnel ID Input screen.
- 2. Tap on <sup>(1)</sup> the button to enter the main menu.
- 3. If a super administrator has already been registered for this device, you will need the permission of the super administrator to enter the main menu.

# 2.5 Virtual Keyboard



Note: The kinds of keyboards of device will accord to the system language.

• Long press the "," button, to set the language of keyboards.

# 2.6 Verification Mode

The Biometric matching process can be categorized as, One-to-many or "Identification" (1: N), and one-to-one or "Verification" (1:1). Below is a description of each matching type and how its features are described.

#### 1: N Identification Process

A one-to-many (1: N) biometric identification process instantly compares the person's captured biometric template against all stored biometric templates in the system.

#### 1:1 Verification Process

1:1 biometric verification process authenticates a person's identity by comparing the captured biometric template with a biometric template of that person pre-stored in the database.

# 2.6.1 Password Verification

When a user inputs his/her user ID and password into the device, the data will be compared to the user ID and password of that user pre-stored in the system. This process is recommended for administrator users.

- On the Main screen, tap on 🖤 the button to enter the 1:1 password verification mode.
- On the Input screen, enter the User ID and tap [OK].



	(!) ×
Please enter the User ID	
ОК	

• If a user has registered a face, a fingerprint and card in addition to his/her password and the verification method is set to fingerprint/ password/ card/ face verification, the below screen will appear.



• Tap on where the password button to enter the password verification mode. Enter the password and tap [OK].



• Below are the sample for successful and unsuccessful verification



#### Successful Verification

#### **Failed Verification**

#### 2.6.2 Facial Verification

#### 1: N Face Identification

- This method identifies the acquired facial image of the user with all the facial templates that are stored in the device.
- Below are the sample for successful and unsuccessful identification.





#### 1:1 Face Verification

- This method verifies the face of the user captured by the camera with the facial template related to that User ID provided by the user.
- Tap on the Main interface to enter the 1:1 facial verification mode Input the User ID, tap [OK].



- If a user has registered a fingerprint, a password and card in addition to his/her face and the verification method is set to fingerprint/password/card/face verification, the following screen will appear.
- Tap on the face button <sup>(()</sup> to enter the facial verification mode.



• After the prompt "Please verify your face ", adjust your face in the center of the device screen for face verification.



• Below are the sample for successful and unsuccessful verification.



#### **Successful Verification**



**Failed Verification** 

# 2.6.3 Palm Verification

#### **<u>1: N Fingerprint Identification</u>**

- This method identifies the acquired palm image of the user with all the palm templates that are pre-stored in the device.
- Below are the sample for successful and unsuccessful identification.

# 2.6.4 Fingerprint Verification (Optional)

#### 1: N Fingerprint Identification

- This method compares the fingerprint of the user that is being pressed onto the fingerprint reader with all the fingerprint data that is pre- stored in the device.
- To enter fingerprint identification mode, simply tap your finger on the fingerprint reader.
- Below are the sample for successful and unsuccessful identification.



#### **Successful Verification**

**Failed Verification** 

#### 1:1 Fingerprint Verification

- This method compares the fingerprint of the user that is being pressed onto the fingerprint reader with the fingerprint templates that are linked to that User ID which has been entered via the virtual keyboard.
- Tap the button on the main screen to enter 1:1 fingerprint verification mode:
- Enter the User ID and Tap [OK].



• If a user has registered a face, a password and card in addition to his/her fingerprint and the verification method is set to fingerprint/password/card/face, the following screen will appear.

• Select the fingerprint button work to enter fingerprint verification mode.



• Tap the finger on the fingerprint reader to proceed with verification.



• Below are the sample for successful and unsuccessful verification.



Successful Verification

**Failed Verification** 

# 2.6.5 Card Verification

#### 1: N Card Identification

- To enter 1: N card identification mode, please place the registered card on the card reader.
- Below are the sample for successful and unsuccessful identification.



#### Successful Verification

#### **Failed Verification**

#### 1:1 Card Verification

- To enter 1:1 card verification mode, tap the button on the main screen to enter 1:1 card verification mode.
- After that, enter the User ID and tap [OK].



	(!) ×
Please enter the User ID	
ок	

- If a user has registered a face, a password and fingerprint in addition to his/her card and the verification method is set to fingerprint/ password/ card/ face verification, the below screen will appear.
- Tap on the card button to enter card verification mode. After that, swipe the card to verify.





#### • Below are the sample for successful and unsuccessful identification.





Successful Verification

**Failed Verification** 

# 3 Main Menu

On the Standby interface, tap on 😁 to enter the Main Menu.





#### Menu Operations

Menu	Function
User Mgt.	To Add, Edit, View, and Delete the basic information about a User.
Access Control	To set the parameters of the lock and the relevant access control device Access control options, time rules, holiday settings and anti-passback setup.
Attendance Search	Query the specified attendance record, check attendance photos and blacklist photos.
Data Management	To delete all the relevant data from the device.
USB Management	To upload or download specific data from a USB drive.
Alarm Management	Once an alarm has been set, the device will automatically play preselected alarm tone when the specific time is reached. It will stop alarm after the alarm time elapsed.
System Settings	Set the network, date and time, access record, cloud service, Wiegand, display and sound, biometric parameters, auto testing, and advance settings of the device.

Note:

- If the device does not have a super administrator, any user can enter the menu by tapping the key.
- After a super administrator has been set on the device, ID verification will be required to enter the menu. Once password verification is successful, users can enter the menu.
- To ensure the security of the device, we recommend registering an administrator the first time you use this device. For detailed operating instructions, please see section <u>Add</u> <u>User</u>.

# 4 User Management

# 4.1 Add User

There are two methods to add users: Add user via Software or Add via Device.

#### 4.1.1 Add Users via Device

• Tap on 🙂 button on the [User Management] interface to enter the User creation interface.



面

#### **Register Basic User Information**

• On the **New User** interface, tap **User ID** and enter the unique identification number, and then tap **Name** and enter the username.

<	New User	
9		
User ID *	Please enter the User ID 🛛 🧕	4
Name	Please enter the name 💈	4
User Roles	Normal User 🧕	4
User Validity Rule		>
Fingerprint	None	>
Card Number	None	>
Password	None	>
Face	None	>
Access Control Role		>

# Note:

- Name: The maximum length of characters is 24.
- User ID: The user's ID can contain 1-14 digits by default.
- If you need an external reader to swipe the card, please set the card number as the id number.
- User ID can be modified before first login, but cannot be modified once logged in.
- The message "This User ID already exists!" indicates that the ID number entered is already being used. In that case, it is recommended to enter another ID number.

#### **Register User Photo**

- On the **New User** interface, tap on the button to enter the camera interface.
- It is recommended to face the lens and then adjust the position.
- On the **User Photo** interface, tap on the **Content** camera button to capture a photo.

	New User	
Ø		
User ID *	Please enter the User ID	2
Name	Please enter the name	2
User Roles	Normal User	2
User Validity Rule		>
Fingerprint	None	>
Card Number	None	>
Password	None	>
Face	None	>
Access Control Ro	le	>

• Tap on

the button on the bottom to successfully add the captured photo.



#### <u>User Role</u>

This device has two types of user privileges that is Normal User and Super Administrator. If a Super Administrator exists on the device, Normal Users can only login and view their accounts using different verification modes that have already set for the user. But a Super Administrator will have more privileges like access to the main menu and will also have the same access as the Normal user.



• On the **User Management** interface, tap on the required username from the user list to set the User privilege.

• On the **"User Information"** interface, tap **[User Role]**, and then tap **[Normal User]** or **[Super Administrator]** to set the required privilege.

<	User Information	
User Narr	Normal User 2	2
User ID	Super Administrator 2	2
User Role	Normal User	2
Fingerprint		
Card Number	None	
Password	*****	
Face		
Access Contr	rol Role	>.

**Note:** When a user is given super administrator privileges, entering the main menu will require ID verification. The verification process depends on the verification method that was used during user registration. See the description in section "<u>Verification Mode</u>".

#### **Register Verification Modes**

- The different verification modes are used to verify user login.
- The verification mode includes registration of face, a password, fingerprints (optional), or card number of a user.
- On the **New User** interface, tap on the required verification mode (Fingerprint, Card Number, Password) to register for verification.

< New User		
	1	
0	II (100 III)	
User ID *	Please enter the User ID 🛛 🧕	
Name	Please enter the name 🛛 🧕	
User Roles	Normal User 🧕	
User Validity Rule		
Fingerprint	None	
Card Number	None	
Password	None	
Face	None	
Access Control Role		

#### **Register Fingerprint (optional)**

- On the New User interface, tap [Fingerprint] to enter the fingerprint registration interface.
- Tap on the required button ( left or v right) situated on the left and right side of the screen and then tap on the required finger to register.

<	New User
	2
0	
User ID *	Please enter the User ID 🛛 🥖
Name	Please enter the name 🛛 🧕
User Roles	Normal User 🗾
User Validity Rule	>
Fingerprint	None
Card Number	None
Password	None
Face	None
Access Control Role	



- After the selecting the required finger, press the same finger on the fingerprint reader three times.
- Green indicates that the fingerprint is enrolled successfully.

**Note**: If you tap different fingers onto the fingerprint scanner during the 2<sup>nd</sup> and 3<sup>rd</sup> time, the user will be prompted to "**Please use the same finger**" as shown in the below image.



- If the fingerprint is successfully registered, "Continue to enroll the next Fingerprint?" dialog box will appear.
- Tap Yes to record the next fingerprint, or **No** to return to the fingerprint registration interface.



#### **Register Card Number**

- On the New User interface, tap Card Number to enter the card number registration page.
- On the **Register a card number** interface, swipe the card to register.
- And once a successful prompt is displayed, tap Save to update the card details.

<	New User	
1	) II ***I (	
User ID *	Please enter the User ID	2
Name	Please enter the name	2
User Roles	Normal User	2
User Validity Rule	3	>
Fingerprint	None	>
Card Number	None	>
Password	None	>
Face	None	>
Access Control R	ole	>

#### **Register Password**

- On the New User interface, tap Password to register password.
- On the Enter the password field enter the password, then on the Confirm password field reenter the same password.
- Tap Confirm.

**Note**: The user password must be 8-digit number.

<	New User
0	
User ID *	Please enter the User ID 💋
Name	Please enter the name 🛛 🧕
User Roles	Normal User 🤰
User Validity Rule	2
Fingerprint	None
Card Number	None
Password	None
Face	None
Access Control Rol	0

Please enter	your passwo	rd
Please enter your p	assword	$\succ$
Please confirm the	password	

Function	Description
ኡ๙	Tap on this button to encrypt the password.
0	Tap on this button to make the password visible.

• If the password, entered in both fields does not match, then re-enter the correct password.

Please enter yo	our password
•••	775
•••	
Password and confir match	m password does no

• The password which has been registered can be deleted or modified.

#### **Delete/Overwrite Registered Password**

- On the **User management** interface, tap on the required username from the user list to delete or modify the password.
- On the User information interface, tap [Password] to delete or modify.



• On the pop window, tap **Delete/ Overwrite** to delete or modify the password.

< ι	Jser Informat	tion				
U Pass	word already e	enrolled				
Cancel	Delete	Overwrite				
Fingerprint						
Card Number						
Password		*****				
Face						
Access Control F	tole		>			

#### **Register Face**

- On the **New User** interface, tap **Face** to enter the face registration page.
- On the Face Register interface, move and adjust your face on the registration area.





#### Period of Validity Settings

This function sets the validity period for an employee's verification process for attendance. So once this validity period has set, the Employee will be able to verify attendance only during this set time. And if the Employee authenticates attendance before or after the defined time, the attendance will be invalid.

The attendance verification is valid between the defined starting and ending time-period of the set number of days; this offers precision up to specific days. The validity period of a day is from 00:00 to 23:59; once this validity period expires, the employee's verification for attendance will be invalid.

• On the "User Information" interface, tap [User Validity Rule] to set the validity period.



< U	ser Validity Rule
Finish	Time Period $>$
Start Date	2000-01-01 🖉
End Date	2000-01-01 🖉

#### Note:

If the function User Validity Rule is not displayed on the New User interface, then on the Main menu, tap System Settings > Access Control Record Settings, and enable User Validity Settings, and then the function "User Validity Rule" will appear in the New User interface.

• On the User Validity Rule, set the user validity rule by configuring the required date and time.

#### Access level

- The Access Control Role sets the door access privilege for each user.
- This includes the access group, fingerprint privilege and also facilitates to set the group access time-period.
- On the New User interface, tap User Access Control Role to set the access level.

<	New User	
Ø		
ser ID *	Please enter the User ID	2
ame	Please enter the name	4
ser Roles	Normal User	2
ser Validity Rule		>
ingerprint	None	>
ard Number	None	>
assword	None	>
ace	None	>
ccess Control Ro	le	>

#### Set the Access group

• On the User Access Control Role, tap on Access Group to assign the registered users to different groups for better management.

< User Access	Control Role		
Access Group	0 👱		
Time Period	>		
Duress Fingerprint	Not defined >		
		[	
		Please choose th	
		group(	
		1	
		Cancel	ок
		0.000	U.L.

- New users will be added to Group 1 by default, which can be reassigned to other required groups.
- The device supports up to 99 access control groups.

#### Set the Time period

• Tap Time Period to set the time of access for the user.

- By default, users follow the defined settings of their groups.
- If the time-period is not applied, the access time of the specific user should be set.
- Such configuration will not affect the time settings of other group members.

	< Time Period
	Time Rule1
	Time Rule2
	Time Rule3
	Time Rule4
	Time Rule5
	Time Rule6
	Time Rule7
< User Access Control Role	Time Rule8
	Time Rule9
Access Group 0 🗾	Time Rule10
Time Period >	Time Rule11
	Time Rule12
Duress Fingerprint Not defined >	Time Rule13

Note: A total of 50 time-rules can be set.

#### **Duress fingerprint**

The user may specify one or more fingerprints to register as duress fingerprint(s). Hence, once the user presses the corresponding finger on the sensor, and if the verification is successful, then the system will immediately generate the alarm.

• On the User Access Control Role, tap Duress Fingerprint to set the duress access.

< User Access Cor	ntrol Role
Access Group	0 👱
Time Period	>
Duress Fingerprint	Not defined $\geq$

# 4.1.2 Add Users on the Software

#### **Connect software**

Recommended to use **ZKBioSecurity V5000/V6000/V6600**, otherwise the function and interface may be different.

- Before adding employees, please ensure that the device is connected to the PC through the network cable and set the device IP.
- The device IP and computer IP should be in the same network segment.
- Please refer to Ethernet Settings for details.
- Tap [System Settings] > [Cloud Service Settings] to set the cloud server parameters according to the software address displayed in the browser (Note: the default server port is 8088).
- Please refer to <u>Cloud Service Settings</u> for details.



#### Add Devices

• On the software, click Access > Device > Search to search for the active registered devices.

ZKTeco	<u> 온</u> [] (	9 9 8 1 = 2 2 3 4 9 0	😫 admin 👻
₫	Device Name	Serial Number IP Address More v Q 🛞	
Device 😑	The current query condition	Nns None	
-	🕞 Refresh 📑 New (	🖹 Delete 🥈 Export 🔍 Search 🚊 Control 👻 🛞 Set up 👻 📿 View / Get 👻 🚇 Communication 🔹	
Device	Device Name	Search	× rations
I/O Board			_
Door	<u>192.168.54.84</u>	Search No device found? <u>Download Search Tools to Local Disk</u>	Delete
Reader	<u>192.168.0.72</u>	Total Progress	Delete
Auxiliary Input	ProfaceXQR	IP Address Device Type Serial Number	Delete
Auxiliary Output	<u>G4 K</u>	IP Address MAC Address Subnet Mask Gateway Address Serial Number Device Type Set Server Operations	Delete
Event Type	<u>192.168.10.210</u>		Delete
	<u>192.168.212.41</u>		Delete
Daylight Saving Time	<u>192.168.1.113</u>		Delete
Device Monitoring			
Real-Time Monitoring			
Alarm Monitoring			
Мар			
Access Control 🕀			
_		The current system communication port is 8882, please make sure the device is set correctly.	- 100
Advanced Functions 🕀			
Reports 🕀	< < 1-7 >	Close	

- Click "Search" to search for the registered devices.
- After the search is completed, the total number of registered devices.

ZKTeco	오 🗊		i 📾 🏦 🛔	0	<b>@</b>		🔒 admin					
	Device Name	Serial Number	IP Address	More *	Q 🛞							
Device C	The current query conditions None Refresh 🔮 New 🔮 Delete 🕑 Export 🔍 Search 差 Control × 🛞 Setup × 📿 View/Get × 曼 Communication ×											
	Device Name	Search										
I/O Board		Search No device found? Download Search Tools to Local Disk										
Door	192 188 54 84 Total Progress 100% Searched devices count 13 Number of devices added 3											
Reader	<u>192.168.0.72</u>	IP Address	Device Type	Serial Number	$\otimes$		Edit Delete					
Auxiliary Input	G4 K	IP Address MAC Address	Subnet Mask Gateway Address	Serial Number Device Type	Set Server	Operations	Edit Delete					
Auxiliary Output	192.168.10.21	192.168.0.72	255.255.255.0 192.168.1.1	CJHB192960038 SmartAC1	т	This device has been added	Edit Delete					
Event Type	192.168.212.4	192.168.1.113	255.255.255.0 192.168.10.254	CKJX201460001 SpeedFace-V	т	This device has been added	Edit Delete					
Daylight Saving Time	192.168.1.113	192.168.1.66	255.255.255.0 192.168.1.1	CKJB201260036 ProFace X[TD	т	This device has been added	Edit Delete					
Device Monitoring		192.168.10.208	255.255.255.0 192.168.10.254	CKJC202360186 ProFace X[TD		This device has been added						
Real-Time Monitoring		192.168.10.210 192.168.212.162 00:17:61:20:03:33	255.255.255.0 192.168.10.254 255.255.255.0 192.168.212.1	CKJF201560035 SpeedFace-V: 3014161600007 ZTHCAM460 I	T https://192.168.213.7:808	This device has been added						
Alarm Monitoring		192.168.212.41	255.255.255.0 192.168.212.1	CEX9191060010 TDB03		This device has been added						
Мар		192.168.214.156 00:17:61:10:CA:A4	255.255.255.0 192.168.214.1	0566134800076 inBIO460 I	http://192.168.214.23:808	Add Modify IP Address						
		192.168.214.177 00:17:61:12:C5:8E	255.255.255.0 255.255.255.255	DDG80700680320 ZTHCAM460	http://192.168.214.116:80	Add Modify IP Address						
Access Control 🕀		192.168.214.188 00:17:61:20:01:05	255.255.255.0 192.168.214.1	3010162300095 ZTHCAM160	http://192.168.214.143:80	Add Modify IP Address						
Advanced Functions		A The current system communication port is 8882, please make sure the device is set correctly.										
Auvanceu Punctions (+				Close								
Reports 🕀	14 4 1-7 3											

• Click "Add", fill in the device's details, and then click "OK" to complete adding devices.

ZKTeco	2	5	0	) 		-				$\sim$	(+)	@			😫 admin 🗸
₫	Devi	ice Name		Serial Nu	mber			Address			More-	Q 🛞			
Device 🖂	The current query conditions None Refresh 📑 New 🕋 Delete 🌁 Export 🔍 Search 🧝 Control * 🛞 Setup * 📿 View/Get * 曼 Communication *														
	(* R	efresh 🕒 New	Delete [	Export C	Search	E Control		up - Q	View / Get	- <b>①</b> co	mmunication	*			
		Device Name		_	Add ×									Operations	
I/O Board				Devic	e Name*			192.168.2	14.156						
Door		<u>192.168.54.84</u>	New	New Server Address*			192 168 214 23 8882							Edit Delete	
Reader		<u>192.168.0.72</u>	IP Address	P Address New Server Port*							$\square$ $\otimes$			Edit Delete	
Auxiliary Input		ProfaceXQR	IP Address		nunication Pa	ssword						t Server	Operations		Edit Delete
Auxiliary Output		<u>G4 K</u>	192,168.0.72	Icon '				Door Area Nan	ie.				This device has been added		Edit Delete
Event Type		<u>192.168.10.210</u>	192.168.1.113	Add t	o Level				-				This device has been added		Edit Delete
		192.168.212.41	192.168.1.66	Clear	Data in the D	evice when	Adding						This device has been added		Edit Delete
Daylight Saving Time		<u>192.168.1.113</u>	192.168.10.208	A	the Device i	Device when Adding] will delete data in the device (except event se with caution!					This device has been added		Edit Delete		
Device Monitoring			192.168.10.210										This device has been added		
Real-Time Monitoring			192.168.212.16	62 OC								xs://192.168.213.7:808	Add Modify IP Address		
Alarm Monitoring			192.168.212.41										This device has been added		
Мар			192.168.214.15	56 OC								x//192.168.214.23:808	Add Modify IP Address		
			192.168.214.1	77 OC			ОК	Car	icel			x://192.168.214.116:80	Add Modify IP Address		
Access Control +			192.168.214.18	88 00:17:61:2	0:01:05 25	5.255.255.0	192.168.2	14.1	3010162300	095 ZTH	ICAM160 ht	tp://192.168.214.143.80	Add Modify IP Address	~	
			A The curre												
Advanced Functions 🕀		Close													

• The default IP address of the device may conflict with others in the network, so the IP address of the new device needs to be modified before use.
#### Add Person

• On the Personnel module, click Person> New/Add to configure the Personnel details.

ZKTeco	£	1 🕘 🏟		lii 🚔 🐔	2 🛛 🖉		÷ 🔅			8
Ē	Departm				New					
Personnel 🕞	The currer	Personnel ID*			Department*	string	-			
		First Name			Last Name				Statistics 📆 Prin	t Card
	🗋 stri	Gender			Mobile Phone				Create Time	Status
Department	🔺 🗁 Dej	Certificate Type		•	Certificate Number				Create nine	Status
Position	•	Birthday			Email				2020-09-08 16:36:53	Normal
	•	Hire Date			Position Name		•		2020-09-08 14:54:14	Normal
Dismissed Personnel	• 🗅	Device Verification Password			Card Number		6	Browse Capture	2020-09-07 17:34:29	Normal
Pending Review		Biometrics Type		R.					2020-09-07 17:33:57	Normal
Custom Attributes										
	, ,	Access Control	Time Attendance	Elevator Control	Plate Register	FaceKiosk	Face Intellect	More Cards I	2020-09-07 17:31:40	
Parameters		Levels Settings		Add Supe Select All Devic	ruser		No		2020-09-07 16:11:55	Normal
	• 🗅	🗹 General		Select All Devic	e Operation Role		Ordinary Use	r 🔽	2020-09-07 16:11:55	Normal
	• D			Delay	Passage				2020-09-07 16:11:55	Normal
	• 🗅			Disat					2020-09-03 17:17:05	Normal
	• 🗅			Set V	alid Time				2020-09-07 10:29:49	Normal
	•								2020-09-07 10:29:49	Normal
	•								2020-09-07 10:29:49	Normal
	•								2020-09-04 10:09:35	
									2020-09-04 09:23:03	
									2020-09-03 17:23:50	Normal
									2020-09-03 17:17:25	Normal
Card Management (+)	• •			Save and New	ОК	Cancel				

• After filling in the personnel information, click **OK** to save and exit, and the personnel will be displayed in the personnel list.

#### **Batch import personnel photos**

• On the **Personnel** module, click **Person > Import>-Import Personnel Photo**, select the photo to import.



### 4.2 Search User

Search User function facilitates to search for the required user from the list.

• Tap on the search bar located on the [User Management] interface and search for the required username.

**Note:** The required users can be searched based on their IDs, username, surname, or full name.



• Tap on the **Search** bar to search for the users with the relevant user ID/name and the system will automatically find the users with information that is relevant to the search query.



### 4.3 Edit User

- On the User Management interface, tap on the required user from the list to edit.
- On the User Information interface, tap on the corresponding Edit button to edit the required user information.



**Note**: Please notice that the user ID cannot be modified, and other operations are similar to adding a new user. For further information, please see section <u>"Add User".</u>

### 4.4 Delete User

- On the "User Management" interface, select the required user to delete and tap on the Delete
   button to delete.
- On the **pop-up** window, tap **OK** to confirm the deletion.



**Note**: If you are deleting the selected user, all user's related information will be cleared.

# 5 Access Settings

The Access Settings facilitates to set the access parameters.

# 5.1 Access Control Options

Access Control Options are used for setting the access parameters.

• On the Main menu, tap [Access Control].

				<	Access Control		< Access Control Opt	tions
					Access Control Options	>	Door Lock Delay(S)	5 🖊
				0	Time Rules	>	Gate Mode (0.8s by default)	
				Ē	Holiday Settings	>	Door Sensor Delay(S)	10 👱
				-i-	Anti-passback Setup	>	Door Sensor Type	Close 👱
							Verification Mode Fingerprint/Pass	sword/Card/ Face >
							Door Valid Time Zone	1 🔟
<	Арр	S					Normally Open Time Zone	• 🔟
<b>A</b>		6					Master Device	In 👱
User Mgt.	Access Control	Attendance Search	Data Management				Auxiliary Input Configuration	
••• •		<b>to</b>					Alarm	
USB Management	Alarm S Management	ystem Settings					Local Alarm	
	20.01						External alarm	

• The Access control options includes the following functions.

Menu Options	Function Description
Door lock delay	The length of time that the device controls the electric lock to be in unlock state. State. Valid value: 1~10 seconds; 0 second represents disabling the function.
Gate Mode	Toggle between ON or OFF switch to get into gate mode or not. When set to ON, on this interface will remove Door lock delay, Door sensor delay and Door sensor type options.
Door sensor delay	If the door is not locked and is being left open for a certain duration (Door Sensor Delay), an alarm will be triggered. The valid value of Door Sensor Delay ranges from 1 to 255 seconds.
Door sensor type	There are three Sensor types: Close, Normal Open and Normal Closed. Close: It means door sensor is not in use. Normal Open: It means the door is always left opened when electric power is on. Normal Closed: It means the door is always left closed when electric power is on.

Verification Mode	ID only, password, face only, and face + password. The default is fingerprint/password/face/card.
Door Valid Time Zone	To set time period for door, so that the door is available only during that period.
Normally Open Time Zone	Scheduled time period for "Normal Open" mode, so that the door is always left open during this period.
Master device	When setting up the master and slave, the status of the master can be set to exit on enter. Exit: The record verified on the host is the exit record. Enter: The record verified on the host is the entry record.
Auxiliary Input Configuration	Sets the door unlock time period and auxiliary output type of the auxiliary terminal device. Auxiliary output types include None, Trigger door open, Trigger Alarm, Trigger door open and Alarm.
Alarm	The default is Off.
Local Alarm	Transmits a sound alarm or disassembly alarm from the local. When the door is closed or the verification is successful, the system will cancel the alarm from the local.
External Alarm	The default is Off.
Reset Access Settings	The access control reset parameters include door lock delay, door sensor delay, door sensor type, verification mode, door valid time zone, normally open time zone, master device, and alarm. However, erased access control data in Data Mgt. is excluded.
5.2 Time Ru	les Settings

The supported verification mode includes fingerprint/password/face/card, User

- On the Access Control interface, tap Time Rules to set the Time Rule.
- The entire system can define up to **50** Time Rules (that is Time Rule1, Time Rule2, .... Time Rule 50).
- Each Time Rule represents 7 Time Zones, i.e. 1 week and 3 holidays, and each Time Zone is a standard 24-hour period per day and the user can only verify within the valid time period.
- For each Time Zone you can set a maximum of **3** Time Periods. The relationship among these Time Periods is "or".
- When the Verification Time falls in any one of these Time Periods, the verification will be successful and valid.
- Time Zone format for each Time Period: HH MM-HH MM, accurate to minutes by 24-hour clock.
- Tap on the grey box to search for the required **Time Rule**. Enter the required Time Rule set (that is, search as "Time Rule 1" ..." Time Rule 50").
- On the **Time Zone** interface, tap on the day (that is Sunday, Monday ...) in which the Time Period needs to be set.
- On the Time Period 1 interface, set the Start and End time, and then tap OK.

<	Access Control		<		Time Zone	e2		<	Tin	ne Zone	2	
٦	Access Control Options	>	Sunday	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Sunday				
0	Time Rules	>	Monday	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Monday				
曲	Holiday Settings	>	Tuesday	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Tuesday				
-†-	Anti-passback Setup	>			23:59] [00:00			Wer	00:00	to	23:59	
			Thursday		23:59] [00:00			Thi				5
			Friday	[00:00	23:59] [00:00	) 23:59] [00	:00 23:59]	Frie	23 00		59 00	5
			Saturday	[00:00	23:59] [00:00	) 23:59] [00	:00 23:59]	Sat	01		01	5
			Holiday 1	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Ho	Cancel		ОК	
			Holiday 2	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Holiday 2				
			Holiday 3	[00:00	23:59] [00:00	23:59] [00	:00 23:59]	Holiday 3				

#### Note:

- When the End Time is earlier than the Start Time, (such as 23:57~23:56), it indicates that access is prohibited all day.
- When the End Time is later than the Start Time, (such as 00:00~23:59), it indicates that the interval is valid.
- The effective Time Period to keep the Door unlock or open all day is (00:00~23:59) and also when the End Time is later than the Start Time, (such as 08:00~23:59).
- The default Time Zone 1 indicates that door is open all day long and it cannot be edited.

### 5.3 Holiday Settings

Whenever there is a holiday, you may need a special access time; but changing everyone's access time one by one is extremely cumbersome, so you can set a holiday access time which is applicable to all users, and the user will be able to open the door during the holidays. The time set here is taken as the standard.

• Tap [Holiday setting] and then tap on 🖤 the button to create a new holiday.



- On the [Holiday setting] interface, select a date and type of the holiday. Enable [Repeat] to repeat the holiday yearly and then tap [Next].
- On this interface, tap either Finish to successfully add the newly created holiday, or tap Continue to create another holiday.

Add a Holiday       Please select the date *       Type of Holiday *       Repeat			
Type of Holiday *	<	Add a Holiday	
Type of Holiday *			
Type of Holiday *			
	Р	ease select the date *	>
Repeat	Ту	vpe of Holiday *	>
	R	epeat	
	$\left( \right)$	Back	ext
Back Next			



< Holiday	T
Please set the Holiday period	Q
08.04	Holiday1 Repeat
09.23	Holiday2
	+

#### Edit Holiday

• On the "Holiday period" interface, tap on the required holiday to modify.

#### **Delete a Holiday**

- On the "Holiday period" interface, tap on the  $\overline{\mathbb{U}}$  button to delete the holiday.
- Select the holiday which you would like to delete, tap on the W button in the lower right corner.
- On the pop-up window, tap **OK** to confirm deletion.





### 5.4 Anti-passback Setup

Anti-passback is a directional-control method used to control the misuse of an access control system. This feature involves a specific sequence where the access control devices must be mounted both inside and outside the door for access.

So, if any personnel enter an access-controlled area following another person without authenticating on the biometric device, then the next time during his out-time, the door does not open when that person attempts to leave the area. This function uses to detect whether the user's access is legal by determining the user's last access record and the local control direction, which can effectively prevent tailgating.

The Anti-passback setup can be divided into three types:

- Anti-passback Out: After a user checks out, only if the last record is a check-in record, the user can check-out again; otherwise, the alarm will be triggered. However, the user can check-in freely.
- Anti-passback In: After a user checks in, only if the last record is a check-out record, the user can check-in again; otherwise, the alarm will be triggered. However, the user can check-out freely.
- Anti-passback In/Out: After a user checks in/out, only if the last record is a check-out record, the user can check-in again; or if it is a check-in record, the user can check-out again; otherwise, the alarm will be triggered.

**Note**: When the user has no record during the first verification, the anti-passback approval is passed directly. This access direction depends on the selection of the control direction of the device, corresponding to the state of the device.

• The interface is shown below:



# 6 Attendance Search

- User access records will be saved in the device, making it easier to find the required attendance records of the users.
- Users can search for access logs, access photos, and block listed photos.
- Searches support searching by either username or ID or a combination of the two.
- On the Main menu, tap Attendance Search, to search for required user's access log.



Number of ID       Q       Resend(4)         2020-09-08       kira       18:30:50         Image: Distribution of ID       18:30:50       Enter         Image: Distribution of ID       18:30:48       Enter         Image: Distribution of ID       18:30:46       Enter	<	Access Logs		<u></u>
kira       User ID1       18:30:50         Enter       User ID1       18:30:48         User ID1       18:30:48       Enter         User ID1       18:30:46       Enter	Please en	ter the username or ID	Q	Resend(4)
User ID1         18:30:50 Enter           Image: Second system         18:30:48 Enter           Image: Second system         18:30:46 Enter	2020-09-08			
kira         Liser ID1         18:30:48           Image: Second state s	D Us	er ID1		
Kira         Enter           User ID1         18:30:46           2020-09-07         E27           User ID         13:49:48	ki	ra		
18:30:46           Enter           2020-09-07           User ID           13:49:48	ki	ra		
User ID E27 13:49:48		and the second se		
User ID 13:49:48	2020-09-07			
			13:49:48	

# 7 Data Management

The Data Management Settings allows the users to manage the device data, including Delete Access Logs, Delete All Data, Delete Access Photos, Delete Unregistered User Photos, Clear Admin Rights, Delete User Photos, And Delete Wallpapers.

• On the Main menu, tap on Data Management to manage the data.





#### **Function Description**

Function Name	Function Description
Delete Access Logs	<ol> <li>Deletes all the logs.</li> <li>Deletes the access logs within a specified time range.</li> </ol>
Delete All Data	Deletes the business data stored in the device, including access logs, password/ facial biometric data, privileges of the super admin, user photos, user data, and access control data.
Delete Access Photos	<ol> <li>Deletes all the logs</li> <li>Deletes invalid user accounts</li> <li>Deletes the access photos within a specified time range.</li> </ol>
Delete Unregistered User Photos	<ol> <li>Deletes all (including access records and the photos of the user in blocklist)</li> <li>Deletes the unregistered user photo within specified time range.</li> </ol>

Delete Admin Rights	Changes the super administrator into a normal user.
Delete User Photos	Deletes all the user photos.
Delete Wallpapers	Deletes all the wallpapers stored in the device.

# 8 USB Management

The specific functions of the USB management interface are USB disk upload, USB disk download and USB disk settings.

• On the Main menu, tap USB Management to manage the USB settings.



#### **Function** Description

Menu Options	Function Description
Upload from USB	Upload USB disk content to the device.
Download to USB	Download the data from the device to the USB disk.
USB Settings	Configure the parameters of USB disk.

# 9 Alarm Management

Once an alarm has been set, the device will automatically play the preselected alarm tone when the set alarm time is reached. It will stop ringing once the set time is elapsed.

• On the Main menu, tap Alarm Management to configure the alarm settings.

<	Alarm	Ū
01:58	Only once	
02:00	Only once	
02:06	Only once	
02:06	Only once	
02:09	Only once	
02:09	Only once	



# 9.1 Add Alarm

• On the Alarm interface, tap on <sup>th</sup> the button to set the alarm, and then tap **"Save"** to save and update.

<	Alarm	匝	<	Alarm	Save
01:58	Only once		10		
02:00	Only once		17		49
02:06	Only once				
02:06	Only once		18	:	50
02:09	Only once		10		
02:09	Only once		19		51
			20		
			Duplicate		Only once $>$
			Alarm Sound		Default tone $>$
			Internal bell delay		1 >

Menu Options	Function Description
Duplicate	Set the required number of counts to repeat the scheduled bell.
Alarm Sound	Select a ring tone.

Internal bell delay(s)Set the replay time of the set	he internal bell. Valid values range from
---	---

# 9.2 Delete Alarm

- On the **"Alarm"** interface, tap on **t** the delete button, then select the required alarm clock to delete.
- And then click the button

<	Alarm	Ū
01:58	Only once	
02:00	Only once	
02:06	Only once	C
02:06	Only once	0
02:09	Only once	0
02:09	Only once	
		ŧ

⊘ 01	:58	Only once	
⊘ 02	:00	Only once	
02	:06	Only once	
02	:06	Only once	
02	:09	Only once	
02	:09	Only once	

that is displaying in the lower-right corner of the screen.

# 10 System Settings

System Settings are used for setting system parameters to maximize the device's ability as per the user requirements. In this interface, user can edit network settings, access control record settings, Cloud service settings, Wiegand settings etc.

• On the Main menu, tap [System Settings] to configure the device settings.



### **10.1** Network Settings

• On the System Settings interface, tap [Network Settings] to configure the settings

<	System Settings		
C)	Network Settings		
	Date and Time		
	Access Control Record Settings		
$\bigcirc$	Cloud Service Settings		
0	Wiegand Settings		
w	OSDP Output		
	Display Settings		
(۲)»	Sound Settings		
*	Biometric Parameters		
¥	Auto-Testing		
:::	Advanced Settings		
	About Device		

Ethernet	
TCP/IP Settings	>
Wi-Fi	
Wi-Fi Settings	>
Comm. Connection	
Comm. Connection Settings	>

### **10.1.1** Ethernet Settings

When the device communicates with a PC via Ethernet, the network must be set up to make the device and the computer in the same network segment. When the device is not connected to the network, tap [TCP/IP Settings] on the "Network Settings" interface. The following screen will display:

<	Network Settings	
Ethernet		
TCP/IP Se	ttings	>
Wi-Fi		
Wi-Fi Setti	ngs	>
Comm. Cor	nnection	
Comm. Co	onnection Settings	>

< Network	Settings
TCP/IP Settings	
Enable Ethernet	
DHCP	Automatic >
IP Address	192.168.212.216
Subnet Mask	255.255.255.0
Gateway Address	192.168.212.1
DNS	218.85.152.99
TCP Comm. Port	4370 🗾

#### **Function Descriptions**

Function Description
Enable to modify the Ethernet network address parameters. If this is not enabled, users cannot modify the Ethernet network address parameters.
Enable DHCP to assign an IP address to the internal network or network service provider. If DHCP is on, you cannot manually set the IP of the device.
The default IP is 0.0.0.0 (can be changed).
The default IP is 0.0.0.0 (can be changed).
The default IP is 0.0.0.0 (can be changed).
The default IP is 0.0.0.0 (can be changed).
The default TCP port is 4370 (can be changed).

**Note:** When the device is not connected to the network, the parameters such as IP address and subnet mask are 0.0.0.0; when the device is connected to the network, the parameters such as IP address and subnet mask are automatically displayed as set values.

#### 10.1.2 Comm. Connection Settings

To develop the security and confidentiality of the access data, you need to set a connection password. For a successful connection between the PC software and the device, the connection password must be accurate.

• On the "Network Settings" interface, tap on Comm. Connection Settings.

<	Network Settings	:
Comm. Connec	tion Settings	
PC Communi	cation Password	0 🖌
Device ID		0 🖌

#### **Function Description**

<

Wi-Fi

Ethernet

TCP/IP Settings

Wi-Fi Settings Comm. Connection

Comm. Connection Settings

**Network Settings** 

Menu Options	Function Description
PC Communication password	It is used to gain the connection permission when using offline SDK or PULL SDK connection. If the password is not correct, the communication connection cannot be built. The value ranges from 0 to 999999. When the value is 0, there is no code status.
Device ID	The device ID ranges from 1 to 255. If the system is using the RS232/RS485 communication method, input the device ID during software communication.

### **10.2** Date and Time

#### 10.2.1 Date and Time Settings

• On the **System Settings** interface, tap **Date and Time** to enter the **Date and Time** Settings interface.

	System Settings	< Date and Time		
Settings		Date and Time		
l Time		Auto-synchronize Network time		$\bigcirc$
Control Record Settings		Set the time Sync Cl synchronization procedure	loud Server time	2
ervice Settings		Set Date	2020-09-15	_
Settings		Set Time	16:59	_
utput		Time Zone		
Settings		Sync Cloud Server time zone		
ettings			08:00, China andard Time	
c Para	ameters	Date and Time Format		
n Manage	ment	Date format Y	YYY-MM-DD	>
ting		24-Hour Time Format		O
d Settir	ngs			
21	vice			

- Tap Set Date and swipe up and down to set the year, month, and day.
- After setting required Date, tap **OK**.

<	Date and Time	
ate and Time		
Auto-synchroniz	e Network time	$\bigcirc$
Set the time synchronization procedure	Sync Cloud Server time	2
Set Date	2020-09-15	<u>/</u>
Set Time	16:59	_
Time Zone		
Sync Cloud Serv	ver time zone	
Syne cloud serv		
Select Time Zon	GMT+08:00, China Standard Time	>
Date and Time Fo	rmat	
Date format	YYYY-MM-DD	>
24-Hour Time Fo	ormat	$\bigcirc$

- Tap Set Time and swipe up and down to set the hour and minute.
- After setting time, tap **OK**.

Control   Date and Time   Date and Time   Auto-synchronize Network time   Set the time synchronization procedure   Set Date   Set Date   Set Date   2020-09-15   Set Time   16:59   Set Time Zone   Select Time Zone   Select Time Zone   Select Time Format   Pate format   YYYY-MM-DD   24-Hour Time Format	Date and Time         Auto-synchronize Network time         Set the time synchronization procedure         Set Date       Sync Cloud Server time         Set Date       2020-09-15         Set Time       16:59         Time Zone       Standard Time         Select Time Zone       GMT+08:00, China >         Select Time Zone       GMT+08:00, China >         Date and Time Format       YYYY-MM-DD >	_			
Auto-synchronize Network time       Set Cloud Server time         Set the time synchronization procedure       Sync Cloud Server time         Set Date       2020-09-15         Set Time       16:59         Time Zone       Image: Cloud Server time Zone         Select Time Zone       GMT+08:00, China Standard Time         Date and Time Format       YYYY-MM-DD	Auto-synchronize Network time         Set the time synchronization procedure         Set Date       2020-09-15         Set Time       16:59         Set Time       16:59         Time Zone       Standard Time         Select Time Zone       GMT+08:00, China Standard Time         Date and Time Format       YYYY-MM-DD		<	Date and Time	
Set the time synchronization procedure       Sync Cloud Server time         Set Date       2020-09-15         Set Time       16:59         Time Zone       Sync Cloud Server time zone         Select Time Zone       GMT+08:00, China Standard Time         Date and Time Format       YYYY-MM-DD	Set the time synchronization procedure       Sync Cloud Server time         Set Date       2020-09-15         Set Time       16:59         Time Zone       Sync Cloud Server time zone         Select Time Zone       GMT+08:00, China Standard Time         Date and Time Format       YYYY-MM-DD		Date and Time		
synchronization procedure     Sync Cloud Server time       Set Date     2020-09-15       Set Time     16:59       Time Zone     Image: Cloud Server time zone       Select Time Zone     GMT+08:00, China Standard Time       Date and Time Format     YYYY-MM-DD	synchronization time Set Date 2020-09-15 Set Time 16:59 Time Zone Super Cloud Server time zone Select Time Zone Select Time Zone Select Time Zone Date and Time Format Date format YYYY-MM-DD >		Auto-synchroniz	e Network time	
Set Time 16:59 Z Time Zone Sync Cloud Server time zone Select Time Zone GMT+08:00, China Standard Time Date and Time Format Date format YYYY-MM-DD >	Set Time 16:59 Time Zone Sync Cloud Server time zone Select Time Zone GMT+08:00, China > Date and Time Format Date format YYYY-MM-DD >		synchronization		
Time Zone Sync Cloud Server time zone Select Time Zone Date and Time Format Date format YYYY-MM-DD	Time Zone Sync Cloud Server time zone Select Time Zone Date and Time Format Date format YYYY-MM-DD		Set Date	2020-0	9-15 🗾
Sync Cloud Server time zone       Select Time Zone       GMT+08:00, China Standard Time       Date and Time Format       Date format	Sync Cloud Server time zone       Select Time Zone       GMT+08:00, China Standard Time       Date and Time Format       Date format		Set Time	1	6:59 💉
Select Time Zone     GMT+08:00, China Standard Time       Date and Time Format     Date format	Select Time Zone     GMT+08:00, China Standard Time       Date and Time Format     Date format		Time Zone		
Date and Time Format Date format YYYY-MM-DD	Date and Time Format Date format YYYY-MM-DD		Sync Cloud Serv	er time zone	
Date format YYYY-MM-DD >	Date format YYYY-MM-DD >		Select Time Zon		
			Date and Time For	mat	
24-Hour Time Format	24-Hour Time Format		Date format	YYYY-MI	M-DD >
			24-Hour Time Fo	ormat	

<	Date a	and T	ïme		
Date and Time					
Auto-synchroniz	e Netwo	rk tim	e		
Set the time synchronization procedure				Server time	2
Sot Doto	(	09 : 17	2020	00.00	1
S					
T	80		16		
s	09		17		
-	10		18		
s					>
Cano	el		0	к	
Date format			YYYY-	MM-DD	
24-Hour Time Fo	ormat				

### 10.2.2 Date and Time Format Settings

- On Date and Time interface, tap Date format.
- On Date Format interface, select a required date format.

< Date a	ind Time	
Date and Time		
Auto-synchronize Network time		
Set the time synchronization procedure	Sync Cloud Server zime	
Set Date	2020-09-15 🎽	
Set Time	16:59 🎤	
Time Zone		
Sync Cloud Server time z	one	
Select Time Zone	GMT+08:00, China > Standard Time	
Date and Time Format		
Date format	YYYY-MM-DD >	
24-Hour Time Format	C	

<	Date format
0	YY-MM-DD
0	YY/MM/DD
0	YY.MM.DD
0	MM-DD-YY
0	MM/DD/YY
0	MM.DD.YY
0	DD-MM-YY
0	DD/MM/YY
0	DD.MM.YY
0	YYYY-MM-DD

• On Date and Time interface, tap **24-Hour Time Format** option to enable this function.



#### **Function Descriptions**

Menu Options	Description		
Auto-Synchronize Network Time	It is enabled by default. Users can modify the time synchronization source. After disable, users can modify the time synchronization procedure, and set the date and time.		
Sync Cloud Server Time	It is used for synchronizing the time between the software and server to which the device is connected.		
Sync Network Time	It is used for synchronizing the actual time of the internet.		
Sync Cloud Server Time Zone	This option is enabled by default and used for synchronizing the time zone issued by the software.		
Select Time Zone	The default time zone is GMT + 8: 00, China Standard Time. Users can select time zone as per their requirements.		

### **10.3** Access Control Record Settings

• On the **System Settings** interface, tap on **Access Control Record Settings** to enter the access record settings interface.

### 10.3.1 Camera Mode

This function facilitates to set the conditions like whether it is required to save the photos and the attendance records after once the device captures the photo of the personnel.

• Tap on the required Camera Mode that you would like to configure:

<	System Settings
Ø	Network Settings
<b>.</b>	Date and Time
Ø	Access Control Record Settings
$\bigcirc$	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
	Display Settings
<li>C)»</li>	Sound Settings
***•	Biometric Parameters
(F)	Detection Management
P	Auto-Testing
iii	Advanced Settings
(FFE	About Device

• On the **Camera Mode** interface, the users can set whether to take photos and save photos during user access verification. The settings are applicable to all users.

#### **Function Descriptions**

Function	Description
No photo	If this mode is selected, the device does take photos during authentication.
Capture photo and save:	If this mode is selected, the device takes users' photos and save photos during authentication.
Save after successful verification:	If this mode is selected, then when the user passes the verification, the photo is taken, and then photo is saved.
Save after failed verification:	If this mode is selected, the device takes a photo when the user fails verification and save it.

# **10.3.2** Verification Settings

Verification Settings facilitates configuring the settings for access verification parameters.

Verification Settings	
Show the Verification Photo	
Verification failure alarm	
QRCode	
Access Control Record Warning Disable	2
Number of circularly deleted access 99 control records:	2
Number of circularly deleted access Disable control photos:	2
Periodic deletion of unregistered user $_{\mbox{Disable}}$ photos	2
Delay duration of the 3 second(s)	2
Facial Recognition Interval 2	2

#### **Function Descriptions**

Menu Options	Function Description
Show the Verification Photo	If it is enabled, the user photo will be displayed; if not, the user photo will not be displayed.
Verification Failure Alarm	The alarm will ring when the verification fails. Verification failure alarm times can be set as 3-100s and verification failure interval can be set as 8-60s.
Access Control Record Warning	When the remaining access control record space reaches a set value, the device will automatically display a remaining record memory warning. When the value is set as 0, the function is disabled.
Number of Circularly Delete Access Control Records	When the access record memory has reached full capacity, the device will automatically delete a set value of old access records. When the value is set as 0, the function is disabled.
Number of Circularly Delete Access Control Photos	When the space storing the access control photos have reached full capacity, the device will automatically delete a set value of old access control photos. When the value is set as 0, the function is disabled.
Periodic Deletion of Unregistered User Photos	When the space storing block listed photos have reached full capacity, the device will automatically delete a set value of old block listed photos. When the value is set as 0, the function is disabled.
Delay Duration of the Confirmation Screen	This is the length of time that a user's information will display on the system's screen after successful verification.

Facial Verification	This is the facial template matching time interval that users can set as 0
interval	to 9 seconds.

### **10.3.3** Validity Period of User Information

This is used to determine if user validity periods are enabled or disabled when registering users.

- Tap User Validity Settings to enable.
- When User Validity Settings is enabled, the following interface will display. Select the setting you would like to configure.

Validity	
User Validity Settings	
Save only user information, do not	save access log
O Save user information and access	log
O Delete user info	

### 10.4 Cloud Service Settings

On System Settings interface, tap [Cloud Service Settings] to enter the Cloud Service Settings interface.



#### **Function Descriptions**

lter	n	Descriptions
Domain Server be		When this function is enabled, the domain name mode "http://" will be used, such as <a href="http://www.XYZ.com">http://www.XYZ.com</a> , while "XYZ" denotes the domain name when this mode is turned ON.
Disable Domain	Server Address	IP address of the ADMS server.
Name	Server Port	Port used by the ADMS server.
Enable Proxy Server		When you choose to enable the proxy, you need to set the IP address and port number of the proxy server.
Open HTTPS		If it is enabled, it needs to restart to take effect, and the data is uploaded to the push terminal. The address is changed from HTTP to HTTPS.

# **10.5** Wiegand Settings

On System Settings interface, tap Wiegand Settings to access the interface as shown below.

<	System Settings
Ø	Network Settings
	Date and Time
	Access Control Record Settings
$\bigcirc$	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
P	Display Settings
¢	Sound Settings
*	Biometric Parameters
¥	Auto-Testing
÷	Advanced Settings
E	About Device

< Wie	gand Set	tings	
Wiegand Settings			
Wiegand In			>
Wiegand Out			$\rightarrow$

### 10.5.1 Wiegand In

On Wiegand Settings interface, tap Wiegand In to open the settings.



#### **Function Descriptions**

Menu Options	Function Description	
Wiegand FormatThe Wiegand value could be 26bits, 34bits, 36bits, 37bits, or 50bits.		
Wiegand in bitsIt displays the number of bits of Wiegand data. After choosing Wie input bits, the device will use the set number of bits to find the sui Wiegand format in Wiegand Format.		
ID type	The user can input User ID or Card number.	

### Various common Wiegand format definitions:

Wiegand Format	Description	
Wiegand26	ECCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
Wiegand26a	ESSSSSSSCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
Wiegand34	ECCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
Wiegand 34a	ESSSSSSSCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
Wiegand 36	OFFFFFFFFFFFFFFFFFFFFCCCCCCCCCCCCCCMME Consists of 36 bits of binary code. The 1 <sup>st</sup> bit is the odd parity bit of the 2 <sup>nd</sup> to 18 <sup>th</sup> bits, while the 36 <sup>th</sup> bit is the even parity bit of the 19 <sup>th</sup> to 35 <sup>th</sup> bits. 2 <sup>nd</sup> to 17 <sup>th</sup> bits are the device codes. The 18 <sup>th</sup> to 33 <sup>rd</sup> bits are the card numbers, and the 34 <sup>th</sup> to 35 <sup>th</sup> bits are the manufacturer codes.	
Wiegand36aEFFFFFFFFFFFFFFFFFFFFFFFFFCCCCCCCCCCCC		
Wiegand37	OMMMMSSSSSSSSSSSSSSSCCCCCCCCCCCCCCCCCE Consists of 37 bits of binary code. The 1 <sup>st</sup> bit is the odd parity bit of the 2 <sup>nd</sup> to 18 <sup>th</sup> bits, while the 37 <sup>th</sup> bit is the even parity bit of the 19 <sup>th</sup> to 36 <sup>th</sup> bits. 2 <sup>nd</sup> to 4 <sup>th</sup> bits are the manufacturer codes. 5 <sup>th</sup> to 16 <sup>th</sup> bits are the site codes, and the 21 <sup>st</sup> to 36 <sup>th</sup> bits are the card numbers.	
Wiegand37aEMMMFFFFFFFFFFFSSSSSSCCCCCCCCCCCCCCCCCCC		
Wiegand50	ESSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS	
<b>"C</b> "denotes the card number; "E" denotes the even parity bit; "O" denotes the odd parity bit; "F" denotes the facility code; " <b>M</b> " denotes the manufacturer code; " <b>P</b> " denotes the parity bit; and "S" denotes the site code.		

### 10.5.2 Wiegand Out

<	Wiegand Settings	
Wiegand Setting	IS	
Wiegand In		>
Wiegand Out		>

#### On **Wiegand Settings** interface, tap [**Wiegand Out**] to open the Wiegand Out interface.

< Wiegand Out		
Wiegand Out		
Wiegand Format		>
Wiegand out bits (bit)	26	>
Failed ID	Disabled	>
Site Code	Disabled	>
Pulse Width (µs)	100	2
Pulse Interval (µs)	1000	2
ID Type	User ID	>

#### Function Description

Menu Options	Function Description	
Wiegand format	The Wiegand format value could be 26bits, 34bits, 36bits, 37bits, 50bits.	
Wiegand out bits	After choosing the Wiegand format, you can select one of the corresponding output digits in the Wiegand format.	
Failed ID	If the verification is failed, the system will send the failed ID to the device and replace the card number or personnel ID with the new ones.	
Site codeIt is similar to device ID except that it can be set manually and rep with different devices. The default value ranges from 0 to 256.		
Pulse width(us)The time width represents the changes of the quantity of electric with high-frequency capacitance regularly within a specified time		
Pulse interval(us)The time interval between pulses.		
ID type	Select the ID type as User ID or Card number.	

# **10.6** OSDP Output

• On the **System Settings** interface, tap **OSDP Output** to enter the OSDP output settings interface.

<	System Settings
C)	Network Settings
<b>i</b>	Date and Time
Ø	Access Control Record Settings
	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
	Display Settings
	Sound Settings
*	Biometric Parameters
æ	Detection Management
¥	Auto-Testing
	Advanced Settings
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• The device can connect the external devices such as a printer via RS232, OSDP output is used for setting the Serial port address, Baud rate and ID type.

#### **Display Settings** 10.7

On the System Settings interface, tap Display Settings to enter the Display Settings interface. •



#### **Function Descriptions**

Menu Options		Function Description
Drightness Cotting	Operation Brightness	Set the device working brightness, such as when setting parameter or face recognition.
Brightness Setting	Idle-Time Screen Brightness	Screen brightness when the device is on the standby mode.
Delay	Menu Time Out	Menu time out occurs when no operations are performed for a certain amount of time after a user has entered the menu, and the menu enters into standby screen. Parameter options include: 30 seconds, 1 minute, 2 minutes, 5 minutes, 10 minutes, or disabled. When this feature is disabled, the menu (including sub-menus) will not automatically close. Users must tap "Exit" to exit the menu.

	Hibernation Settings	After verification, the time from pop-up verification result to jump to standby interface. Optional parameter value ranges from 5 to 30 seconds.
Clock Display	Always Display	The clock is always displayed as on or off.
Wallpaper	Customization Of Wallpaper and Theme	Choose your favourite wallpaper from the theme wallpaper interface.

# **10.8** Sound Settings

• On the System Settings interface, tap Sound Settings to enter sound settings interface.

<	System Settings
Ø	Network Settings
Ē	Date and Time
	Access Control Record Settings
$\bigcirc$	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
	Display Settings
(۲)»	Sound Settings
*	Biometric Parameters
(F)	Detection Management
¥	Auto-Testing
÷;	Advanced Settings
	About Device

<	Sound Settings	
Prompt Switch		
Voice Prompt		
Touch Prompt		
Volume Setting		
Voice Volume		4

#### **Function Descriptions**

Menu Options	Function Description
Voice Prompt	When voice prompts are enabled, users will receive voice prompts. Voice prompts will not be received when this setting is disabled. When voice prompts are disabled and then re-enabled, the volume level will be automatically set to 1.
Touch Prompt	This switch enables/disables touchscreen prompt. When touch prompt is enabled, users will receive touchscreen prompts. When touch prompt is disabled, no touchscreen prompts will be received.
Voice Volume	It is used for adjusting volume. This can only be used if audio prompts are enabled. It can be set from 0-15.

### **10.9** Biometric Parameters

• On the **System Settings** interface, tap **Biometric Parameters** to enter the Biometric parameters interface.

<	System Settings
C)	Network Settings
	Date and Time
	Access Control Record Settings
$\bigcirc$	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
Ē	Display Settings
	Sound Settings
*	Biometric Parameters
(F)	Detection Management
P	Auto-Testing
ļį	Advanced Settings
	About Device

< Biometric Parameter	s
Password Parameters	
1:1 Repetition Times	з 🖊
Fingerprint Parameters	
1:1 threshold	15 >
1:N threshold	35 >
1:1 Repetition Times	з 🖊
Facial Parameters	
1:1 Matching threshold Recommended Value 56	56 👱
1:N Matching threshold Recommended Value 65	65 🟒
Face Enrollment Threshold Recommended Value 68	68 🖊
Other Parameters	
Ambient light (Fill light) threshold	100 🖊
Motion detection threshold	500 🖊
Facial Recognition Angle	20 🖊
Face Size for Detection	115 🦯

#### **Function Descriptions**

М	enu	Function Description
Password Parameters	1:1 Repetition Times	The upper limit of the number of failed verifications under 1:1 verification. When the number of failed verifications reaches the set value, the system will return to the standby interface.

		When conducting 1:1 fingerprint verification, fingerprint data is
		collected and instantly compared with fingerprint data using a 1:1 algorithm.
	1:1 Threshold Value	This is converted into a value that is then compared to a set value. If the value of the scanned fingerprint exceeds that of the set value, the verification passes. If it does not, the verification fails.
		The higher the threshold, the more accurate the matching; the lower the threshold, the higher the matching success rate.
Fingerprint Parameters		When conducting 1: N verification, fingerprint data is collected and instantly compared with all fingerprint templates on the system using a 1: N algorithm.
	1: N Threshold Value	This is converted into a value that is compared to a set value. If the value of the scanned fingerprint exceeds that of the set value, the verification has passes. If it does not, the verification fails.
		The higher the threshold, the more accurate the matching; the lower the threshold, the higher the matching success rate.
	1:1 Repeat	The upper limit of the number of failed verifications under 1:1 verification.
	Times	When the number of failed verifications reaches the set value, the system will return to the standby interface.
		When conducting 1:1 face verification, face data is collected and instantly compared with face data using a 1:1 algorithm.
	1:1 Matching Threshold	This is converted into a value that is then compared to a set value. If the value of the scanned face exceeds that of the set value, the verification passes. If it does not, the verification fails.
		The higher the threshold, the more accurate the matching; the lower the threshold, the higher the matching success rate.
Facial		When conducting 1: N verification, face data is collected and instantly compared with all face templates on the system using a 1: N algorithm.
Parameters	1: N Matching Threshold	This is converted into a value that is compared to a set value. If the value of the scanned face exceeds that of the set value, the verification has passes. If it does not, the verification fails.
		The higher the threshold, the more accurate the matching; the lower the threshold, the higher the matching success rate.
	Enrollment Threshold	In face recognition, the higher the threshold is set, the higher the accuracy of face recognition will be, which may lead to unrecognizable.
	Value	On the contrary, if the threshold is too low, the accuracy of face recognition will be lower, which may lead to misjudgement and other phenomena. The default value is 76.
Other	Ambient Light	It is used for detecting ambient light brightness.
Parameters	(Fill Light) Threshold	When the brightness of the surrounding environment is less than the threshold, the complementary light is turned on; when

	the brightness is greater than the threshold, the complementary light is not turned on. The default value is 80.
Motion Detection Threshold	It is used for detecting whether there is a moving person in front of the device to determine whether the face recognition function is enabled. The default value is 100.
Facial Recognition Angle	To limit the face angle at face recognition, the recommended threshold is 20.
Face Size fo Detection	r The size of the face when face recognition. The range is 65-320 cm. The smaller the value, the farther the detectable distance is otherwise, the closer it is.
Support IR Anti- Counterfeit	It supports face anti-counterfeiting. After enable, it can anti- counterfeiting recognition on face photos to ensure the authenticity of face
Prevent	When multiple devices are installed on the side-by-side entrance, please enable this function to prevent multiple devices from simultaneously recognizing the face.
Simultaneo Facial Recognitior from Multip Entrances	Set the threshold to three types: high, medium, and low. The higher the threshold, the narrower the distance between the quidelines and the smaller the face recognition range on the
	When setting the threshold, it is recommended to open auxiliary line correction function.

# 10.10 Auto-testing

• On the System Settings interface, tap on Auto-Testing to enter the auto testing interface.

		8
<	System Settings	
Ø	Network Settings	
	Date and Time	
Ø	Access Control Record Settings	
$\bigcirc$	Cloud Service Settings	
0	Wiegand Settings	
w	OSDP Output	
	Display Settings	
	Sound Settings	
*	Biometric Parameters	
ę	Auto-Testing	
•••	Advanced Settings	
-	About Device	

<	Auto-Testing	
Hardware Testing		
Screen Test		>
Audio Test		>
Fingerprint Test		>
Camera Test		>

#### **Function Descriptions**

Menu Options	Function Description
Screen Testing	It is used for testing the screen's display. The screen will display red, green, blue, white, and black tests. Check if the screen color is uniformly correct across each area of the screen. Tap on anywhere on the screen during testing to continue testing. Tap on the back key to exit testing.
Voice Testing	The device automatically tests audio prompts by playing back audio files that are stored in the device. Voice testing mainly test if the device's audio files are complete and if the audio effects are in good working order. Tap on the back key to exit testing.
Fingerprint Testing	It is used for testing if the fingerprint scanner is functioning properly. Check whether fingerprint image is clear and usable.
Camera Testing	It is used for testing if the camera is functioning properly. Check captured image to see if the image quality is clear and usable.

# 10.11 Advanced Settings

• On the **System Settings** list, tap on **Advanced settings** to enter the Advanced settings interface.

<	System Settings
Ø	Network Settings
	Data and Time
	Date and Time
	Access Control Record Settings
	Cloud Service Settings
0	Wiegand Settings
	OSDP Output
	Display Settings
	Sound Settings
**•	Biometric Parameters
Ð	Detection Management
¥	Auto-Testing
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#### **Function Descriptions**

Menu Options	Function Description					
Select Language	The user can select English or Simplified Chinese.					
Restore Factory	It is used for restoring the settings of the device, including communication settings, system settings, to the factory settings.					
ADB Network Debug	The ADB tool is Android debug bridge tool. It is a command line window, which is used to interact with the simulator or real device through the computer.					

# **10.12** About the Device

• On the **System Settings** interface, tap **About the Device** to open the About the Device interface.

<	System Settings			
Ø	Network Settings			
Ē	Date and Time			
	Access Control Record Settings			
$\bigcirc$	Cloud Service Settings			
0	Wiegand Settings			
	OSDP Output			
P	Display Settings			
<	Sound Settings			
*	Biometric Parameters			
¥	Auto-Testing			
iii	Advanced Settings			
	About Device			

-1

#### **Function Description**

Menu Options	Function Description				
Capacity Information	It displays the current device's capacity of user, fingerprint (optional) and facial template, administrators, access control records, access control photos, unregistered user photos, and user photos.				
Device Information	It displays the device's name, serial number, MAC address, algorithm version, platform information, and manufacturer.				
Version	It displays all the versions of all the system's apps, such as the system settings, data management, and other installed apps.				

# 11 USB Upgrade

The device's firmware program can be upgraded with the upgrade file in a USB drive. Before conducting this operation, please ensure that the USB drive contains the latest upgrade file and is properly inserted into the device.

**Note:** If you need an upgrade file, please contact out technical staff. Firmware upgrade is not recommended under normal circumstances.

# Statement on the Right to Privacy

#### Dear Customers,

Thank you for choosing this hybrid biometric recognition product, which was designed and manufactured by ZKTeco. As a world-renowned provider of core biometric recognition technologies, we are constantly developing and researching new products, and strive to follow the privacy laws of each country in which our products are sold.

#### We Declare That:

- 1. All our civilian fingerprint recognition devices capture only characteristics, not fingerprint images, and do not involve privacy protection.
- 2. None of the fingerprint characteristics that we capture can be used to reconstruct an image of the original fingerprint, and do not involve privacy protection.
- 3. As the provider of this device, we will assume no direct or indirect responsibility for any consequences that may result from your use of this device.
- 4. If you would like to dispute human rights or privacy issues concerning your use of our product, please directly contact your dealer.

Our other law-enforcement fingerprint devices or development tools can capture the original images of citizen's fingerprints. As to whether or not this constitutes an infringement of your rights, please contact your government or the final supplier of the device. As the manufacturer of the device, we will assume no legal liability.

As a final point, we would like to further emphasize that biometric recognition is an advanced technology that will be certainly used in E-commerce, banking, insurance, judicial, and other sectors in the future. Every year the world is subjected to major losses due to the insecure nature of passwords. The Biometric products serve to protect your identity in high-security environments.

# **Eco-friendly Operation**

The product's "eco-friendly operational period" refers to the time period during which this product will not discharge any toxic or hazardous substances when used in accordance with the prerequisites in this manual.

The eco-friendly operational period specified for this product does not include batteries or other components that are easily worn down and must be periodically replaced. The battery's eco-friendly operational period is 5 years.

Hazardous or Toxic substances and their quantities								
Component Name	Hazardous/Toxic Substance/Element							
	Lead (Pb)	Mercury (Hg)	Cadmiu m (Cd)	Hexavalent chromium (Cr6+)	Polybrominate d Biphenyls (PBB)	Polybrominate d Diphenyl Ethers (PBDE)		
Chip Resistor	×	0	0	0	0	0		
Chip Capacitor	×	0	0	0	0	0		
Chip Inductor	×	0	0	0	0	0		
Diode	×	0	0	0	0	0		
ESD component	×	0	0	0	0	0		
Buzzer	×	0	0	0	0	0		
Adapter	×	0	0	0	0	0		
Screws	0	0	0	×	0	0		

 $\odot$  indicates that the total amount of toxic content in all the homogeneous materials is below the limit as specified in SJ/T 11363—2006.

× indicates that the total amount of toxic content in all the homogeneous materials exceeds the limit as specified in SJ/T 11363—2006.

**Note**: 80% of this product's components are manufactured using non-toxic and eco-friendly materials. The components which contain toxins or harmful elements are included due to the current economic or technical limitations which prevent their replacement with non-toxic materials or elements.

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